

# **TERMS AND CONDITIONS**

### ACCEPTANCE OF THE REGULATIONS

On arrival in this campsite all guests are required to give a careful look to the price list and to the internal regulation regulating the modalities of stay in the area and the behavioral rules to observe inside the campsite. We are all required to respect it and to make it respected by other people in the interest of a good management of the campsite at. "Playa Colorada". We reserve the right to exclude those from the camping park who disturb the peace and harmony of the general public through their behavior or do not follow the above rules.

#### **ARRIVAL AND DEPARTURE**

On arrival all the guests should go to the management office in order to carry out reception operations, that is delivery of the identification cards and entrance registering. This service is guaranteed from 8:00 a.m to 8:00 p.m. every day. Guests will be charged for the daily rates on the arrival day till the departure day which must be within 6:00 p.m or 9 a.m. of the last stay day. The departure day will be charged if the departure will take place later.

For this reason, please check carefully arrival and departure dates and, if you want to stay longer, please inform the Management on time. If there are no pitches available, the guest is required to respect the stay dates previously arranged.

#### PITCH

Pitches are assigned exclusively by the MANAGEMENT and it is carried out according to irrevocable service needs. It is forbidden to move from the assigned pitches without permission of the MANAGEMENT.

#### PAYMENT

The balance must be settled at the end of the stay, from 8:00 a.m. and 6:00 p.m. The costumer must respect the timetable.

#### COLUMNS FOR THE SUPPLY OF WATER AND ELECTRICITY

Each RV site has its own utility column that provides water and electricity.

The water supplied is not drinkable and is normally used for camper services. However, it is possible to fill up with drinking water in the special pitch or through the drinking water fountain located next to the stairs to the bar. The electricity supplied in the central pitches is 6 amps (about 1350 watts), which allows the switching on of household appliances (air conditioners, hair dryers ...). Their additional daily cost amounts to  $\in$  2.00. On the other hand, perimetrically to the campsite there are pitches that provide only 2 amps of electricity (about 450 watts).

#### **VISITORS ENTRANCES**

Relatives can visit our guests for a maximum duration of 1 hour, following authorization from the management. Visitors will pay the daily camping fee if they stay inside the campsite more than 1 hour and the id card or passport must be left at the Reception. Visitors can not park their cars inside the camping, without the permission of the management. If they are authorized, they must pay the parking regardless of the length of stay.

#### **RESPECT FO OTHER PEOPLE**

Whenever they need to move their vehicle, our guests are advised to carry out the appropriate maneuvers with care, avoiding dodging, or squatting, in order to guarantee the safety and tranquility of the other hosts. Customers can use the masonry barbecue at their disposal inside the campsite. Water is a precious resource therefore please use it rationally (insufficient during the summer period). Parents must control their children in order to avoid disturbing other guests. It is strictly forbidden to drive motor or electric vehicles and to ride a bike. It is only allowed to entry and exit.

#### PLAYA COLORADA

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All guests are expected to display responsible and ethical behavior, in line with the good neighborliness, with tolerance and respect.

## **RESPECT FOR THE ENVIRONMENT**

It is strictly forbidden to empty chemical baths outside the dedicated discharge areas on the right of the camp exit. Discharge operations can be carried out in the morning from 08.30 to 10.30 and in the afternoon from 17.30 to 19.00. We have separate collection of rubbish. It is forbidden to deposit rubbish after 7:00 p.m. in order to facilitate the smooth service of refuse collection.

#### **REST TIME**

From 2:30 p.m. to 4:30 p.m. and from midnight to 8:00 a.m. campers are urged to avoid all noise and discussions that could interfere with their neighbors. If you plan your departure early in the morning (not before 7:00 am), the Management recommends carrying out loading and unloading operations as well as arranging the necessary maneuvers, the night before in order to avoid disturbing other guests.

#### PETS

Only small dogs are allowed. Dogs must be kept on a leash, defections cleaned. Dog owners must take responsibility for their dogs and keep them under control in order to avoid noise that could interfere with other guests. The management may at its discretion request the use of the muzzle. If the animal appears to be noisy beyond the normal threshold of the discomfort or if it is considered dangerous (in the unquestionable view of the Direction), the management reserves the right to expel the customer and the animal.

#### RESPONSABILITY

The management doesn't take charge of any kind of damage to things or persons and of any kind of accidents. Campers themselves are responsible for any kind of damage or accident.

#### JURISDICTION

For any disputes, the Court of Cassino, will be the authority.